

“EVA” is “emergency voice alert”. Our EVA announcements direct you to the live breaking news events on the NewspathNow Live Matrix and other information your newsroom needs to know about right away. EVA is also how you hear real-time information about CBS News Special Reports.

EVA is now delivered to your “squawk-box” speaker that is connected to the Matrix server in your rack room. An unbalanced audio stream comes out the mini-jack on the EVA USB that is connected to your Matrix hardware.

IMPORTANT NOTE: unbalanced audio comes off the server – you will need to amp it up in order to hear us.

LiveU can help get you connected and to troubleshoot. Check and confirm the USB dongle is connected. Then, contact LiveU and ask them to confirm that the EVA service is running on your Matrix server. You can get 24/7 support from LiveU by calling (877) 885-4838 or email at help@liveu.tv

If you wish to hear EVA announcements from the NewspathNow.com site just confirm the EVA player is running. Click the arrow to the right of the “EVA” label in the upper left corner of your screen. Click the II (pause icon) to stop the stream